

Important Information About Your Health Plan and Hartford Healthcare

Dear Pequot Health Plan Member,

We want to let you know that UnitedHealthcare (your health plan network) and Hartford Healthcare (all doctors and hospitals) are working on a new agreement.

Right now, they are still talking, but if they can't agree by April 1, 2025, Hartford Healthcare may no longer be "in-network" for your health plan.

What does that mean?

- In-network means your health plan pays more of the cost when you go to that doctor or hospital.
- Out-of-network means you might have to pay more money to see that doctor or use that hospital.

What if I am in the middle of treatment?

If you are pregnant, getting cancer treatment, recovering from surgery, or have a serious condition and are already seeing a Hartford Healthcare doctor, you may be able to keep seeing them for a little while at the in-network patient cost.

This is called "Continuity of Care".

To apply for Continuity of Care:

- Call the number on the back of your ID card: 888-779-6872

- Ask for the Continuity of Care form or download from:

www.pequothealthcare.com/hhc

- Fill it out and send it back by email to pequotplus@prxn.com or fax to 860-396-6157

If approved, you can continue seeing your Hartford Healthcare doctor for up to 90 days or until your treatment is finished, whichever comes first, with in-network deductible and out of pocket limits applied.

What can I do now?

- Check your other in-network hospitals and doctors. Some options include:
 - Lawrence and Memorial Hospital
 - St. Francis Hospital
 - Westerly Hospital
 - Yale New Haven Hospital
- To find a doctor or hospital near you, visit <https://whyuhc.com/uhss>

Questions?

<https://www.uhc.com/hhc/faqs>

Link: [FAQs about UHCs negotiation with HHC | UnitedHealthcare](#)

We're here to help. Please call the number on the back of your ID card: 888-779-6872 if you have any questions.

We will share updates as soon as we have more information.

Thank You,
Pequot Health Care